#### EMPLOYMENT ANNOUNCEMENT

#### **ASSET MANAGER**

(Internal/External Recruitment)

#### FINAL FILING DATE

September 30, 2019

#### **SALARY**

Starting at: \$37,000 Annually (Negotiable, D.O.Q.)

#### NATURE OF THE POSITION

Under the direction of the Housing Programs Director, this position is responsible for the effective management and operation of the assigned properties. Duties include, but are not limited to fiscal and marketing activities, supervision of assigned staff, tenant eligibility and tenant relations and addresses proper maintenance of units, buildings and premises. Enjoys a high degree of autonomy and exercises independent judgment.

#### **ESSENTIAL JOB DUTIES** (Include but not limited to the following)

- Develops, recommends, implements and monitors approved budgets for assigned properties and ensures performance to budget.
- Prepares and submits requires fiscal and statistical reports.
- Prepares requisitions for supplies, materials, services and equipment.
- Executes, enforces and evaluates lease agreements and counsels tenants on the consequences of violations.
- Processes recertifications and interims; investigates and resolves tenant conflicts.
- Assists in gathering and finalizing data for use at informal and formal reviews/hearings;
   implements legal processes for delinquencies.
- Performs annual and move-in/move-out inspections and necessary work orders to ensure proper maintenance of units.
- Does walk-through introduction of unit with new tenants.
- Approves contractor's request of payment for specialized services.
- Assigns emergencies after normal working hours to assigned staff or on-call employee/vendors.
- Maintains records of tenant actions and related documents.
- Coordinates with maintenance staff for identified routine and extraordinary building and grounds maintenance.

- Assists in interviewing and hiring of staff.
- Evaluates the performance of staff; trains staff.
- Develops and maintains both a short and long-term maintenance plan.
- Requisitions, receives and provides asset control of equipment and supplies.
- Receives phone calls and greets walk-ins.
- Maintains excellent customer relations with the community, tenants and agency staff.
- Performs any all related duties required to ensure the smooth, efficient operation of all assigned properties.

#### **ESSENTIAL QUALIFICATIONS**

An individual must be able to perform each essential duty satisfactorily. The requirements listed herein are representative of the knowledge, skill, and/or ability required to perform these essential job functions. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

## **Education and Experience:**

Equivalent to two years of college (48 units or more).

At least four (4) years of experience which includes any combination of demonstrated skills in property management, fiscal management, customer relations and supervision of employees.

Any combination of education and experience that would demonstrate possession of the required knowledge and abilities may be substituted for the college education on the basis of one (1) year of equivalent experience/education/training to be equal to 24 semester units of the education requirement.

#### **EMPLOYEE BENEFITS**

Flex Work Schedule: The Agency works a 9/80-work schedule; closed every other Friday.

Vacation: Ten days of paid vacation. An additional five days per year of annual leave is provided after completion of 5, 10, 15, and 20 years.

Holidays: 13 paid holidays, plus 40 hours management leave.

Sick Leave: 12 days of paid sick leave per year with unlimited accumulation.

Retirement: The Housing Authority participates in both Social Security and Public Employee's Retirement System (CalPERS).

Deferred Compensation: The Agency offers a deferred compensation plan to all employees.

Health/Life Insurance: Employees are eligible for participation in life, medical, dental and vision insurance with a medical allowance. Dependents may participate in medical, dental and vision insurance. Employees can also participate in the Flex 125 plan.

Disability Leave and Workers' Compensation: The Housing Authority also participates in the State Disability Insurance Program and the California Housing Workers Compensation Authority.

Worksite Assignment: This position may be required to report to multiple worksites, including but not limited to Merced, Los Banos, Dos Palos, Atwater Winton and Livingston.

This position is assigned a "management & confidential" classification and is exempt from Union representation and is also configured to be exempt under FLSA.

#### DIRECT INQUIRES FOR EMPLOYMENT APPLICATIONS TO

Housing Authority of the County of Merced Attn: Maria F. Alvarado 405 'U' Street, Merced, CA 95341 (209) 386-4139

maria@merced-pha.com Subject: Asset Manager Recruitment www.merced-pha.com

- No resumes will be accepted in lieu of completed agency application. All applicants must submit a complete and signed agency application and supplemental questionnaire. The Housing Authority will not respond to telephone or electronic inquiries regarding your application status.
- Drug/alcohol tests are conducted as part of the pre-employment physical.
- Criminal/background check and verification of current/previous employment are included in the pre-employment screening process.
- Prior to employment you must furnish proof of your identity and eligibility for employment in the United States.
- An equal opportunity employer.

### 580. <u>Asset Manager</u>

#### Definition:

In accordance with all Agency policies and procedures and under limited direction of the Housing Programs Director, this position is responsible for the effective management and operation of the assigned properties. Duties include, but are not limited to, fiscal and marketing activities, supervision of assigned staff, tenant eligibility and tenant relations and addresses proper maintenance of units, buildings and premises. Enjoys a high degree of autonomy and exercises independent judgment.

#### **Essential Duties:**

Develops, recommends, implements and monitors approved budgets for the assigned properties and ensures performance to budget; prepares and submits required fiscal and statistical reports; prepares requisitions for supplies, materials, services and equipment; executes, enforces and evaluates lease agreements and counsels tenants on the consequences of violations; processes recertifications and interims; investigates and resolves tenant conflicts; assists in gathering and finalizing data for use at informal and formal reviews/hearings; implements legal processes for delinquencies; performs annual and move-in/move-out inspections and necessary work orders to ensure proper maintenance of units; does walk-through introduction of unit with new tenants; approves contractor's request of payment for specialized services; assigns emergencies after normal working hours to assigned staff or on-call employee; maintains records of tenant actions and related documents; coordinates with maintenance staff for identified routine and extraordinary building and grounds maintenance; assists in interviewing and hiring of staff; evaluates the performance of staff; trains staff; develops and maintains both a short and long-term maintenance plan; requisitions, receives and provides asset control of equipment and supplies; receives phone calls and greets walk-ins; maintains excellent customer relations with the community, tenants and agency staff; performs any all related duties required to ensure the smooth, efficient operation of all assigned properties.

Due to the variety of housing projects and the variety of funding sources for those projects, persons employed in this classification may be chosen for one of the following options depending on the location of the position:

#### Option 1: Asset Manager – Low Income Housing:

Employees chosen for this option will work in developments designated as Low Income Public Housing (LIPH), or any combination of developments owned and/or managed by the Housing Authority.

#### Option 2: Asset Manager – Low Income Housing, Live On-Site:

Employees chosen for this option will work in developments designated as Low Income Public Housing (LIPH), or any combination of developments owned and/or managed by the Housing Authority <u>and</u> be granted an apartment to live on premises as part of their compensation.

Any Asset Manager may be transferred, with the approval of the Executive Director, from one option to another as required by the needs of the Agency and provided they either possess the required training and certifications or can acquire them in a reasonable length of time.

#### Education and Experience:

Equivalent to two years of college (48 units or more) and at least four years of experience which includes any combination of demonstrated skills in property management, fiscal management, customer relations and supervision of employees. Any combination of education and experience that would demonstrate possession of the required knowledge and abilities may be substituted for the college education on the basis of one (1) year of equivalent experience/education/training to be equal to 24 semester units of the education requirement criteria.

#### **Physical Requirements:**

Must be able to speak clearly, hear and have appropriate vision to make thorough inspections of the individual property units and premises; possess manual dexterity of the hands/wrists to operate computer keyboard, calculator and other office equipment; possess strength and flexibility in order to stand, walk, bend, sit and lift up to 50 lbs.; exercise skills in stress management and be able to maintain good attendance.

#### Abilities:

Must be able to speak, read and write English (bilingual Spanish preferred); manage a variety of programs and tasks; prepare and maintain accurate records; resolve conflicts; supervise and monitor staff work performance; communicate clearly verbally and in writing; maintain excellent customer service; perform simple mathematical calculations; reason sufficiently to define problems, collect data, establish facts and draw valid conclusions; interpret and apply a wide variety of government and agency policies and procedures. Must be able to safely operate a motor vehicle in the regular performance of assigned duties.

#### Licenses/Certifications:

Mandatory to possess a valid California Driver's License. Must have or be able to obtain within twelve months of hire date, certification as a Public Housing Manager and/or Asset Manager.

#### Other Qualifications:

Must be able to verify that physical condition is satisfactory for the requirements of the job. Employees must demonstrate the ability to perform the essential functions of the job with or without reasonable accommodation for disabled individuals as defined within the Americans With Disabilities Act of 1990, as amended. Initial employment shall be conditional on verification as determined by a required, standard, pre-employment physical at the expense of the Agency. Existing permanent Housing Authority employees

are exempt from satisfying this criteria regarding the conditionality of employment prefaced by a pre-employment physical examination.

Must be of good moral character as determined by a thorough background check.

Must be a citizen of the United States or an alien who has either been lawfully admitted for permanent residence or authorized to be employed under the terms of the Immigration and Nationality Act, as amended, or as directed by the Attorney General. Must also attest to the fact that he/she is a United States citizen or alien admitted for permanent residency or authorized employment, and must provide supporting documents to show identity and employment authorization.

Must maintain a drug-free status in accordance with the Housing Authority Drug Free Workplace Policy.

Classification Status: Management, Exempt (FLSA Administrative Exemption)

02/11

## **AFFIRMATIVE ACTION DATA - OPTIONAL**

Applicants do not have to complete this part to be considered for employment. This information is being collected for statistical purposes only. Your answers will not affect the hiring process or hiring decisions. The Housing Authority of the County of Merced does not discriminate in matters of employment because of race, color, national origin, marital status, sex, religion, age or handicap.

INSTRUCTIONS: Please place an "X" in front of the item that answers each of the following questions:

A. Of which racial/ethic grou	up do you consider yourself?
	person having origins in any of the original peoples of Europe, or the Middle East), not of Hispanic origin.
	person having origins in any of the black racial groups of f Hispanic origin.
American, or persons from descent or cu	(A person of Mexican, Puerto Rican, Cuban, Central or South other Spanish culture or origin, regardless or race. Only those Central and South American countries who are of Spanish origin, alture should be included. In addition, the category does not include Portugal, who should be classified according to race.
	ACIFIC ISLANDER: (A person having origins in any of the les of the Far East, Southeast Asia, the Indian subcontinent or the ds.)
of the original	INDIAN or ALASKA NATIVE: (A person having origins in any al peoples of North America, and who maintains cultural identification affiliation or community recognition.)
<ul><li>B. What is your sex?</li><li>1. [ ] Male</li><li>2. [ ] Female</li></ul>	C. Are you a military veteran? D. Are you a Vietnam Era Vet?  1. [ ] Yes
E. What is your age group?  1. [ ] 18 - 25 years  2. [ ] 26 - 35 years  3. [ ] 36 - 39 years  4. [ ] 40-50 years  5. [ ] 51-60 years  6. [ ] Over 60 years	F. How did you know about this job opening?  1. [ ] Newspaper  2. [ ] Friend or Relative  3. [ ] Posting at other agency/organization  4. [ ] EDD, PITD or CVOC referral  5. [ ] Internet Web Site  6. [ ] Other
	Section 8 rental assistance through the Housing Authority? [ ]Yes [ ] Housing Authority unit? [ ] Yes [ ] No

PLEASE RETURN THIS SHEET WITH YOUR COMPLETED APPPLICATION

## INQUIRIES REGARDING YOUR APPLICATION STATUS

Applicants for positions with the Housing Authority of the County of Merced will be notified regarding their applicant status. Generally speaking, we feel it is both prudent and professional to make such notifications only in writing.

Therefore, the Housing Authority will not respond to telephone requests for an application status. As much of the information on your application is of a confidential nature, it is not feasible for us to request adequate verification of the caller's identity prior to discussing any personal information.

You should receive some written communication regarding the status of your application within 3-4 weeks of the closing date of recruitment. We ask for your patience and cooperation in this matter.

## NOTICE OF REQUIRED DRUG TESTING

Pursuant to the Drug-Free Workplace Act of 1988, the Housing Authority of the County of Merced is required to certify its compliance in providing a drug-free workplace that is free from the illegal manufacture, distribution, dispensation, possession, sale and use of illegal drugs, and the use, possession or distribution of alcohol. All applicants who are extended a Conditional Offer Of Employment, shall as part of their pre-employment physical, voluntarily submit to blood and/or urine testing for the presence of alcohol or illegal drugs. Refusal to submit to the required drug testing or any other component of the pre-employment physical examination will result in withdrawal of the employment offer.

Applicants with a confirmed positive test result will be denied employment. The Housing Authority will not discriminate against applicants for employment because of a past history of drug abuse. Therefore, individuals who have failed a pre-employment drug test may reapply for employment with the Housing Authority for any subsequent public recruitment for which they are qualified, after a period of no less than six (6) months. If they achieve the status of a successful candidate for a subsequent recruitment, they must present themselves as drug-free at that time.

Applicants for employment who are public housing residents or Section 8 participants should be advised that in the course of a preemployment physical, a positive test result indicating illegal drug use, in addition to denial of employment, may also cause eviction and/or termination from public housing programs.

#### NOTICE TO APPLICANTS

#### **Regarding Employment Background Inquiries**

California Civil Code Section 47 as amended on January 1, 1995, extends the protection concerning privileged communications to employment references. Its primary purpose is to encourage previous employees to openly and fairly respond to questions from the Housing Authority concerning your past employment situations.

These inquiries are intended to verify the information which you have provided on your application and to furnish the Housing Authority other pertinent information relevant to your job qualifications and employment experience. Information received from these inquiries will remain STRICTLY CONFIDENTIAL. Background verifications may be conducted either directly by the Housing Authority or through a third-party investigative consumer reporting agency. Disclosure of information which is received through the background verification process may be disclosed to you in accordance with current California Civil Code Sections 1785 and 1786. In the event that the information received qualifies for disclosure, you may receive a summary of the information reported to the Housing Authority, although the source of the information may be confidential.

Only finalists for this position will be required to sign an information release allowing the Housing Authority to make these inquiries as part of a background investigation. Finalists will be ranked according to oral appraisal, written examination and any other required skills testing scores a stated in the job announcement. A final, conditional offer of employment will be tendered to the successful candidate after consideration and review of all relevant factors.

#### APPLICATION FOR EMPLOYMENT

HOUSING AUTHORITY OF THE COUNTY OF MERCED 405 'U' Street, Merced, California 95341 (209) 722-3501

## INSTRUCTIONS

- 1. Please Type or Print in Ink.
- 2. Complete ALL PAGES of this application.
- 3. Keep this office informed of ANY CHANGES in your address or phone number.

NOTE: Applications not properly completed with all requested information will be subject to rejection.

N/	AME:				PHONE:		
		(Last)	(First)	(MI)	.· <u> </u>		
M	AILING A	DDRESS:					
			(P.O. Box)		(Street Address)		
		(City)		(State)		(Zip Co	de)
Nar	ne And Phor	ne Number Of A	Person Who Can Always Reach \	<b>Y</b> ou	<u> </u>	Your Social Security	/ Number
	POSITI	ION APPLIE	ED FOR:				
	(Employm	ent is subject	ou provide proof of age? to verification that applican ion must be provided within	t's age meets le		Yes [ ]	No [ ]
2.	Have yo	ou ever beei	n employed by the Hou	sing Authority	?	Yes [ ]	No [ ]
3.	-	nember of yesing Author	our immediate family no ity?	ow employed	ру	Yes [ ]	No [ ]
	If "YES"	, to <u>whom</u> a	re you are related?				
	(Employn		onship to you? subject to restrictions of curr	ent nepotism po	licy regarding the defi	nition of	
4.	or have		charged, rejected during ed under pressure of un ent?			Yes [ ]	No [ ]
	If "YES"	, explain ful	ly:				

## APPLICATION FOR EMPLOYMENT Housing Authority Of The County Of Merced Page 2

<ol> <li>Are you applying for veteran's preference consideration?</li> <li>(If "Yes", submit a copy of form DD-214 verifying eligible service along with your application BEFORE the final filing date.)</li> </ol>	Yes [ ] No [ ]
6. Please list any languages in addition to English that you speak or write well enough to act as an interpreter:	
7. Do you possess a VALID California driver's license?	Yes [ ] No [ ]
License No: Expiration Date	:
8. Are there any hours, shifts, or days you cannot or will not work?	Yes [ ] No [ ]
If "Yes", please explain:	
<ol> <li>Are you legally eligible for employment in the United States?</li> <li>(Successful candidate will be required to provide proof of identity and eligibility for employment within 3 days of beginning employment.)</li> </ol>	Yes [ ] No [ ]
If you are selected the successful candidate for this position,     on what date will you be available for work?	
EDUCATION AND EXPERIENCE	
High School: 9 10 11 12 High School Graduate? (Circle the HIGHEST Grade You Completed)	Yes [ ] No [ ]
If you DID NOT graduate, do you have a GED certificate?	Yes [ ] No [ ]
Name of High School	

## APPLICATION FOR EMPLOYMENT Housing Authority Of The County Of Merced Page 3

Name And Location Of	Major	Unit	Credits	Degree	Degree
College(s) or University(s) Attended	Course Of Study	Semester	Quarterly	Type	Date
Business, Correspondence or		Course	Of Study	Cer	tificate
Trade Schools Attended				Тур	e/Date

## EMPLOYMENT EXPERIENCE

INSTRUCTIONS: Fill out <u>ALL AREAS</u> below. List each job held. Start with your PRESENT or last job. Include military and volunteer activities. (Attach an additional sheet for more than 3 employers.) Failure to provide all information may result in your application being considered incomplete.

## DO NOT MERELY ATTACH A RESUME WITH A NOTATION TO "SEE ATTACHED RESUME".

. Employer:	Work Performed:	
		Dates Employed:
Address, City, State, Zip Code:		
		To:
		From:
Supervisor's Name:		Job Title:
·		
Phone #: ( )		
Reason For Leaving:		
reason for Loaving.		
. Employer:	Work Performed:	
		Dates Employed:
Address, City, State, Zip Code:		
		To:
		From:
Supervisor's Name:		Job Title:
Phone #: ( )		
Reason For Leaving:	<b>I</b>	L
<b>5</b>		
. Employer:	Work Performed:	
		Dates Employed:
Address, City, State, Zip Code:		
		To:
		From:
Supervisor's Name:		Job Title:
		Job Title:
Supervisor's Name: Phone #: ( )		Job Title:

## APPLICATION FOR EMPLOYMENT Housing Authority Of The County Of Merced Page 4

List below any additional information which will aid the Housing Authority in the evaluation of your qualifications
for the position for which you are applying. As an example, you may list any special licenses, certificates or
honors you have which are applicable. Attach additional sheets if necessary.

Date Issued		Type of special license,	, certificate o	r honor		
-						
power tools you are appl	in which you	ment such as typewriter, o are experienced in operat Describe Applicable Ex	ing, that may		• •	
·	·	vare programs you have	Level Of E	Expertise (Ch	neck One):	
Progran	n Name		Beginner	Intermediate	Expert	
Certification	n of material	facts/representation:				
in arriving at offer of emp information	an employm loyment. In given in my a	tigation of all statements a tent decision. I understan the event I am subseque pplication or interview(s) r complete to the best of m	nd that this ap ently employe may result in o	plication is no d, I understa discharge. I fu	t intended to be a and that false or	contract or misleading
	Signatui	re of Applicant			Date	<u> </u>

ATTACH RESUME OR OTHER SUBMITTALS TO THIS APPLICATION FOR CONSIDERATION (Revised 8/2019)

# STATEMENT OF QUALIFICATIONS Asset Manager

Ap	pplicant Name: (Please Print or Type)
	(Flease Fillit of Type)
1.	Please state your experience in:
	A. Communicating with applicants/clients:
	B. <u>Preparing lease forms</u> , <u>affidavits and maintaining accurate tenant records</u> :
	C. <u>Determining income calculations</u> :
	D. <u>Performing actual intake or client interviews to extract eligibility information</u> :
	E. Conducting inspections/home visits:
	F. Property management:
	1. 1 toperty management.

Statement of Qualifications Asset Manager
Page 2
G. Supervisory experience:
2. Summary of your experience in the operation of various types of office, equipment, especially to accurately input information into the current computer system. Also, list any experience in preparing and submitting reports concerning occupancy.
3. Please describe an operational problem in your current work environment which you resolved. Indicate how or what actions you took to resolve the problem
4. What experience have you had working directly with clients and/or other staff in a mentoring or problem-solving role?

Statement of Qualifications
Asset Manager
Page 3

What do you feel is your <b>best leadership skill</b> that you would bring to this position? Why is it important to you and your success in this position?
ereby certify that the above information is correct and accurate to the best of my vledge."
ed:Date:
he

## LIST OF EMPLOYMENT REFERENCES

As noted in this job announcement packet, this recruitment process includes a background check of all applicants for employment with the Housing Authority. While we normally utilize the employer information contained in the "Employment Experience" section of the application, many times this information is not current or sufficient for us to make a reasonable inquiry.

As our decision regarding an applicant's status cannot be completed without sufficient investigation, please provide the following references <u>in addition to</u> any you have listed within the "Employment Experience" section of the application. Failure to fill out either the Employment Experience section of the application, or this form, will result in your application being declared "Incomplete." References listed on this form can be persons who have worked with you, in recent past or current employment situations. They should be persons for whom you can provide a <u>current mailing address and/or phone number</u> to enable us to contact them in a timely manner.

Prior to furnishing their personal information to the Housing Authority, you should contact your references and advise them of your intent to include them as a background resource. Both yourself and your references should understand that failure to respond to a background inquiry within a specified timeframe may compromise your ability to be considered as a finalist for the position. Information provided by your references will be maintained as *confidential* to the full extent allowed by law, and the Housing Authority may advise you regarding the results of the background disclosures.

Please fill out the back side of this form, and return it to the Housing Authority along with your employment application; supplemental application; applicant characteristic survey (optional), your resume, and any other pertinent documents. Please be advised that you should only attach copies of important personal documents rather than originals, as we cannot be responsible for insuring their safe and prompt return.

COMPLETE OTHER SIDE OF FORM AND RETURN WITH APPLICATION

Please state COMPLETE addresses including city, state and zip code.  Personal References:  Name:Phone #: ( )
Personal References:  Name: Phone #: ( ) Mailing Address: City: State:Zip: Fitle: Business Name Or Relationship Status: Date Employed Or Years Associated With You:
Name:Phone #: ( )
Phone #: ( )
Phone #: ( )
Title: Business Name Or Relationship Status: Date Employed Or Years Associated With You:
Business Name Or Relationship Status:
Date Employed Or Years Associated With You:
s This Person Related To You By Marriage Or Birth? [ ] Yes [ ] No
Nama:
Name:Phone #: ( )
Mailing Address: City: State: Zip:
Fitle:
Business Name Or Relationship Status:
Date Employed Or Years Associated With You:
s This Person Related To You By Marriage Or Birth? [ ] Yes [ ] N
Name:
Phone #: ( )
Mailing Address: City: State: Zip:
Title:
Business Name Or Relationship Status:
Date Employed Or Years Associated With You:
s This Person Related To You By Marriage Or Birth? [ ] Yes [ ] N
Nama:
Name:
Phone #: ( )
riannig maaress
Fitle:Business Name Or Relationship Status:
Date Employed Or Years Associated With You:
s This Person Related To You By Marriage Or Birth? [ ] Yes [ ] N